



## AGENDA ITEM NO. 10

### FILWOOD, KNOWLE, & WINDMILL HILL NEIGHBOURHOOD PARTNERSHIP

June 2012

**Report of:** Stuart Pattison, Safer Bristol Partnership

**Title:** Community Safety Officer Delivery Agreement

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#### RECOMMENDATIONS

- (1) For partners to note a summary of outcomes from the 2011/12 agreement**
- (2) To agree the proposed activity set out in the 2012/13 delivery agreement (Appendix 1)**

#### Summary:

#### **Safer Bristol Community Safety Officer (CSO) Delivery Agreement outcomes for 2011/12**

The CSO Delivery Agreement for 2011/12 reflected the community safety priorities set out in the Neighbourhood Partnership's forward plan. These included action to:

- Tackle incidents and public perceptions of domestic violence and abuse
- Reduce overall crime, with specific focus on burglary, drug related offences and anti-social behaviour.
- Reduce fear of crime and increase public confidence that local issues are successfully being tackled.

Specific projects were undertaken to address burglary and other acquisitive crime, anti-social behaviour and domestic abuse. In addition, the Community Safety Officer picked up and addressed other public priorities raised at

Neighbourhood Forums throughout the year. There have been many significant successes, with some key outcomes as follows:

- Coordinated work to reduce serious acquisitive crime (burglary and vehicle crime) around Cotswold Road, Windmill Hill has resulted in a 50% reduction in incidents in the past year.
- Anti-social behaviour in-and-around Melvin Square, Filwood has been tackled through coordinated enforcement action, resulting in a number of Anti-Social Behaviour Orders against problem street drinkers. The area now feels safer and more welcoming for residents, businesses, and pupils at the local school.
- Safer Bristol has commissioned a new domestic abuse support service across South Bristol. The service, to be delivered by Next Link and called the 'Southern Arc', will provide support and protection to survivors of domestic violence and abuse.
- Resident's concerns about dog mess in public places have been championed through high profile awareness raising and educational campaigns to promote more responsible dog ownership.

### **Key Community Safety and Crime Reduction Outcomes**

Though overall crime rates fell across the city, in the Neighbourhood Partnership area the numbers remained fairly static between 2010/11 and 2011/12. Within this there were some notable successes including a significant reduction in acquisitive crime such as burglary that fell by 13% or 60 less incidents in the past 12 months; arson fell by 40% and robbery by 12.5%. Reports of anti-social behaviour have increased by 7% across the area within the past year, which suggests campaigns to encourage reporting to the Police and Council have been successful.

These outcomes are backed up by increased community confidence and reduced fear of crime in Filwood, Knowle & Windmill Hill. Notable headlines from the annual Quality of Life survey include:

- Perceptions of anti-social behaviour being a local problem have fallen from 42% in 2009 to 33% in 2011. The percentage of people who think drunk and rowdy behaviour is a problem has also fallen in the Filwood area.
- The fear of crime affecting peoples' day-to-day life has continued to fall across the Neighbourhood Partnership area from 29% in 2009 to 22% in 2011. The percentage of people who say personal safety is a problem has also fallen.
- The public's confidence in the Police and Council dealing with the local issues that really matter has risen from 35% in 2010 to 39% in 2011.

These represent significant achievements for the Partnership; demonstrating agencies have successfully responded to the priorities raised by local

residents. But there is clearly more to be done and in some areas further action is required. For example:

- Concern that drug use and dealing is an issue remains very high across the Neighbourhood Partnership area. Filwood residents in particular feel drug dealing is a problem. More work will be undertaken in the coming year to support communities to tackle South Bristol's drugs markets.
- Local perceptions that domestic violence and abuse is a private matter, and therefore less likely to be reported, remains high in the area. The Partnership anticipates a rise in domestic incidents over the summer of 2012.

## **The Year Ahead**

The Community Safety Partnership's strategic aim is to reduce total crime by 15% by 2014 (i.e. no more than 43,310 recorded incidents from the 2010 baseline of 50,495). Our Strategic Assessment provides recommendations for the Neighbourhood Delivery Teams across Bristol. The recommendations for the South Bristol NDT covering Knowle, Filwood & Windmill Hill are: tackle illicit drugs use and supply; reduce anti-social behaviour and its impact; further reduce serious acquisitive crime. These themes complement the Filwood, Knowle & Windmill Hill Neighbourhood Partnership priorities and it is therefore proposed the Community Safety Officer's Delivery Agreement for 2012/13 sets out a programme of activity to continue to focus on these areas.

### **Recommendations**

That partners note the content of this report and agree the Community Safety Officer Delivery Agreement for 2012/13

### **Appendices:**

1. Community Safety Officer's Delivery Agreement 2012/13

Draft 24/05/2012



**Draft**  
**Delivery agreement**  
Safer Bristol  
Community Safety Officer  
**Filwood, Knowle, Windmill Hill**

- Safer Bristol will work with the Neighbourhood Partnership to develop its Action Plan around community safety priorities (crime/disorder, drugs and alcohol harm and anti social behaviour) and deliver a programme of work in 2012/2013 to address the community safety issues identified through the Action Plan.
- Safer Bristol will report back on this Agreement at a NP meeting once a year, the date to be agreed by the NP.
- The Community Safety Officer acts as a single point of contact to wider Safer Bristol services and support for the Neighbourhood Partnership. The CSO will work within the NP area to gather local priorities to help inform the production of the Neighbourhood Profile within Safer Bristol's annual Crime & Disorder Strategic Assessment.
- The CSO acts as the problem-solving advisor to the NP, using the ID PARTNERS problem-solving process. The CSO will provide briefings on the Problem Solving Process on request.
- The CSO will support the delivery of Neighbourhood Forums and the forum process, tackling crime and community safety issues raised when appropriate.
- The CSO will work with communities and partners to resolve community issues around Crime and Community Safety - as identified through NP groups, other local groups and residents.

## Community Safety Priorities for the area:

The Safer Bristol Strategic Assessment provides recommendations for the Neighbourhood Delivery Teams across Bristol. The recommendations for the Brislington NDT covering Filwood, Knowle, Windmill Hill, Brislington East, Brislington West, Hengrove & Stockwood from the assessment are: tackle serious acquisitive crime, other priority crime types and; reduce anti-social behaviour and its impact.

Total recorded crime in the Brislington Neighbourhood Policing Area (NPA) has reduced in recent years, in line with the citywide trend. A total of 50,495 crimes were recorded by the police in 2010/11, a decrease of 6.2% from the previous year. Moreover, in the year-to-date period from April to December 2011, there were 36,739 crime recorded, a further decrease of 5.1% compared to the same period in the previous year. From these figures it is estimated there will be around 49,000 crimes by the year end. Our strategic aim is to reduce total crime by 15% by 2014 (i.e. no more than 43,310 recorded incidents from the 2010 baseline).

In 2010/11 there were nearly 61,000 incidents of anti-social behaviour reported to the city's authorities, down 12% on 2009/10 figures.

There were just over 8,500 ASB incidents in Brislington in the past 12 months - a rate of 102 incidents per 1000 population. Filwood, Knowle and Windmill Hill were all above the citywide average in terms of incidents of Serious Aquisitive Crime. Filwood was also above the citywide average for anti-social behaviour (ASB). Perceptions of ASB and fear of crime were also higher in Filwood and Knowle compared to the citywide average.

The most common Neighbourhood Forum issues across the NP area are ASB, traffic, transport & speeding, street scene issues.

Filwood Knowle & Windmill Hill's Neighbourhood Partnership's Action Plan highlights a number of actions around community safety and crime prevention and features many of the perennial problems in the area for residents. Priority themes that complement the NDT action plan include serious acquisitive crime, other priority crime types and ASB.

The CSO will support the area's NDT to act responsively to issues as they emerge by providing support around using the ID PARTNERS joint problem solving process and assisting in the development of problem solving plans.

### Key

**NDT:** Neighbourhood delivery team, **NPT:** Neighbourhood policing team, **ASB:** anti-social behaviour, **NP:** Neighbourhood Partnership, **'ID PARTNERS':** problem solving process used by NDT & NPT, **PSP:** problem solving plan, **RoA:** record of activity

Filwood, Knowle & Windmill Hill Neighbourhood Partnership.  
**Community Safety Officer (CSO) Delivery Agreement**

	Priority/ Issue		Proposed Action	Who is responsible	Timescale	Measure / Monitoring	Update
1	<b>Reduce Serious Acquisitive Crime (SAC)</b>	1.1	As problem solving advisor, ensure SAC in crime hotspot locations as informed by the NDT action plan are addressed through problem solving plans.	CSO	2012-13	Reduction in SAC hotspots as set out in NDT action plan.	
		1.2	Deliver a street rep scheme(s) in identified streetscene and/or environmental hotspot areas within the Windmill Hill, Knowle and Filwood wards.	- Area Engagement Officers - CSO - Neighbourhood Development Officers	2012-13	Street reps schemes setup in top two hotspot areas by 31 March 2013	
2	<b>Reduce the Fear of Crime and Increase Community confidence</b>	2.1	Coordinate multi-agency days of action in the Filwood, Knowle and Windmill Hill wards	- CSO - Neighbourhood Development Officers - Area Engagement Officers	2012-13	Minimum of 3 days of Action in each in Filwood, Knowle & Windmill Hill by 31 March 2013	
		2.2	Represent Safer Bristol on existing multi-agency walkabouts and set up and deliver issue based multi-agency walkabouts in Filwood, Knowle and Windmill Hill as necessary where ASB & crime hotspots are identified	CSO	2012-13	- Attend existing walkabouts. - Additional walkabouts delivered (attended by a minimum of 1 other agency) in ASB or crime hotspots by 31 <sup>st</sup> March 2013.	

	Priority/ Issue		Proposed Action	Who is responsible	Timescale	Measure / Monitoring	Update
		2.3	Reduce the fear of crime among vulnerable groups such as older people by conducting reassurance visits to local clubs or elderly peoples dwellings	- CSO - Neighbourhood Development Officer - Housing: tenant participation - Police	2012-13	Visit 4 groups by 31 March 2013 and provide record of attendance	
		2.4	Encourage local residents to engage with the Police and other agencies and share crime related intelligence.	CSO Police	2012-13	- Hand out 30 reporting cards to residents each quarter - Increase community confidence by 7% as shown through the quality of life survey.	- Street reps scheme in Windmill Hill - more NHW groups
		2.5	Attend Neighbourhood Forums to respond to community safety priorities	CSO	2012-13	Safer Bristol to attend 10 Neighbourhood Forums by 31 March 2013	
		2.6	Promote initiatives to design out crime, such as alley gating schemes and shed burglary schemes	CSO	2012-13	Deliver 2 designing out crime initiatives by 31 March 2013	
<b>3</b>	<b>Reduce ASB in identified areas</b>	3.1	As problem solving advisor, ensure ASB in hotspot locations as, informed by the NDT action plan, are addressed through problem solving plans.	CSO	2012-13	Reduction in ASB in hotspots as set out in NDT action plan.	

	Priority/ Issue		Proposed Action	Who is responsible	Timescale	Measure / Monitoring	Update
		3.2	Promote Transformers to encourage young people to generate ideas to improve the local area <a href="http://www.bristol.gov.uk/transformers">www.bristol.gov.uk/transformers</a>	CSO	2012-13	Increase the number of successful Transformer bids submitted by 31 March 2013 (based on 2012 baseline of 1)	
		3.3	Support agencies to bid for targeted ASB reduction activities such as diversionary activities (through NDT 'requests for funding' or NP wellbeing applications)	CSO	2012-13	Successful bids as per need in ASB hotspot areas	
4	Tackle drugs	4.1	Encourage local residents to engage with the Police and share intelligence relating to the use and supply of drugs and support the Operation Beacon street level up approach to tackling drugs.	Police CSO	2012-13	Promote at 12 Neighbourhood Forums, events and walkabouts by 31 March 2013	
		4.2	Promote awareness of and referrals to drug support networks such as KWADS	CSO	2012-13	Verbally promote and/or make publicity material available at 12 Neighbourhood Forums, events and walkabouts by 31 March 2013	
5	Facilitate Partnership Activity	5.1	Support partnership based activity to address seasonal crime and disorder such as mischief week	CSO	2012-13	Deliver 3 awareness campaigns by 31 March 2013	
		5.2	Take role as NDT ID PARTNERS champion and promote the delivery of ID PARTNERS problem solving training to NDT officers and stakeholders	CSO	2012-13	3 training sessions delivered by 31 <sup>st</sup> March 2013	



	Priority/ Issue		Proposed Action	Who is responsible	Timescale	Measure / Monitoring	Update
6	<b>Domestic Abuse</b>	6.1	Promote South Bristol Domestic Abuse Forum (SBDAF) DVA campaigns in Filwood, Knowle and Windmill Hill	Safer Bristol and SBDAF	2012-13	Promotion of SBDAF campaign during Euro 2012	
7	<b>Publicity</b>	7.1	Publicise tackling crime, drugs and community safety positive news stories locally and outside of the area	CSO Safer Bristol (Vicky O'Loughlin)	2012-13	5 positive news stories per quarter uploaded to Knowledge Website and/or Knowledge Community newsletter  Increase in QoL survey measure “% who feel Police and local public services are successfully dealing with issues of crime and ASB in their area” from 39.5% to 44% for the NP area.	
		7.2	Improve the publicity of Neighbourhood Forums and increase awareness of community safety reporting mechanisms	- Neighbourhood Development Officers - CSO - Safer Bristol (Vicky O'Loughlin)	2012-13	Meet NDO's after each forum Deliver forum publicity to poor engagement areas	